





COMPLIANCE TOOLKIT

2025

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Author's Message



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As schools increasingly rely on digital systems, protecting student data is no longer optional — **it's essential.**

This toolkit simplifies the DPDPA for schools, helping you understand how important it is to manage photos, academic records, parent details, and more — with consent, clarity, and care.



We conducted a survey amongst more than **100 school owners** & principals, shocking results came across, where only 15% of them knew about the DPDPA, its brand implications and monetary penalties applicable to the school

INR 200 CR

Schools face a penalty of upto INR 200 Crore in case of any Breach of children's Data Obligations

INR 250 CR

Schools face a penalty of upto INR 250 Crore in case of Failure to prevent a Data Breach

Source: <u>DPDP ACT, 2023</u>

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KEY PROVISIONS



Definition of a Child & Guardian Consent:

- A child is anyone under 18 years of age.
- A Data Principal for a child includes their parent or lawful guardian.

Why It Matters for Schools:

All photos/videos showing students under 18 must be treated as personal data of the parent. Consent must be obtained from the parent, not the child.

Section 4

Grounds for Processing

Personal data may be processed only if:

- (a) Consent has been given by the parent/guardian, or
- (b) It is for certain legitimate uses (see Section 7)

School Illustration:

You cannot publish a student's Annual Day photo on Facebook/Google Drive/WhatsApp unless you've collected explicit, prior parental consent for media sharing.

Section 6

Consent Requirements

Consent must be:

- · Free, Specific, Informed, Unambiguous
- · Provided with affirmative action
- Revocable anytime with the same ease as given

School Illustration:

If a parent opts out of photo use in school galleries after consenting earlier, the school must stop using and displaying the photos, including on alumni boards or brochures.



Section 5 (1)

Mandatory Notice

The school (Data Fiduciary) must inform the parent (Data Principal):

- What data will be used (e.g., child's image)
- Why it is being collected (e.g., gallery, newsletter)
- How they can withdraw consent or file a complaint

School Illustration:

Your student event registration form must include a media use clause with clear opt-in/out buttons and explain where the content will be shown.

Section 7 (a)

Voluntary Disclosure

If a parent voluntarily provides a photo/video, and does not object to its use, it may be processed only for the specified purpose.

School Illustration:

If a parent uploads a photo to a school memory wall, the school can only use it on that platform, not reuse it in marketing or ads.

Section 9 (Most Critical)

Processing Data of Children

- You must obtain verifiable parental consent before using any student's personal data
- You cannot process data if it is likely to harm the wellbeing of a child
- No tracking, behavioural profiling, or targeted advertising

School Illustration:

Uploading a student's sports day video to YouTube with open comments or ads enabled could violate this section.





Section 8 (7)

Right to Erasure

Once the child leaves school or the purpose is over, the school must erase that data, unless law requires retention.

School Illustration:

A school cannot indefinitely keep and display farewell photos of students unless a) required by law, or b) they have ongoing valid consent.

Section 12,13

Right to Erasure & Grievance Redressal

Parents can request:

- Access to all data being used
- Correction or deletion of data
- Raise complaints if the school misuses data or fails to respond

School Illustration:

A parent demands deletion of her child's image from a group photo on the website. The school must comply and provide a redressal contact.

Section 8(5)

Reasonable Security Safeguards

The school must:

- Protect all data (photos/videos included) from breach or misuse
- Ensure vendors (photographers, ERPs) do the same

School Illustration:

If the photographer uploads unprotected images on Google Drive and shares the folder with all parents — the school is liable unless covered under contract and controlled.

Types of School Data covered under DPDPA

VISUAL MEDIA

- Photos, videos, event recordings
- CCTV footage (if stored digitally)
- Yearbook and website images

IDENTITY & DEMOGRAPHICS

- Student names, parent names
- Date of birth, gender, religion, caste, etc.
- Aadhaar, PAN, student ID numbers

CONTACT & LOCATION

- Mobile numbers, email IDs
- Home address, GPS data from school transport apps

ACADEMIC & BEHAVIOURAL DATA

- Exam scores, report cards
- · Disciplinary records, class participation notes
- Health records maintained by the school nurse/counsellor

DIGITAL INTERACTIONS

- Online class recordings and chat logs
- Activity on school apps, portals, ERPs
- Biometric logins (e.g. face/fingerprint attendance)

SUMMARY

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Requirement	Section	School Implication	
Verifiable parental consent	Sec 9(1)	Mandatory before photo/video use	
No harmful data processing	Sec 9(2)	Cannot post shaming videos or risky content	
Consent must be revocable	Sec 6(4-6)	Parent can withdraw anytime	
Notices before consent	Sec 5	Must disclose use clearly (newsletter, social, etc.)	
Right to erasure	Sec 12	Must delete photos upon parent request	
Penalties for misuse	Schedule	Up to INR 200–250 Cr for violations	

IMPLICATIONS FOR SCHOOLS

Risk Area	DPDPA Mandate	
Sharing student results or photos without consent	✓ Requires verifiable parental consent (Sec 9)	
Storing unnecessary old data after transfer	X Must erase data once purpose is over (Sec 8(7))	
Sending bulk student info to vendors (e.g., photographers, publishers)	✓ Must have contracts + safeguards in place (Sec 8(2))	
Using student data for marketing (e.g. newsletter, social media, test prep partners)	X Not allowed without clear purpose & consent	

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Thank You

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